

You have subscribed to Zoomit via the home banking website of your bank. Before you can consult our Documents *of choice*, you must accept the following legal conditions. By Documents we mean all types of official documents that above mentioned company (hereinafter "we" or "the sender") exchanges with you, such as (if applicable) invoices, accounts, receipts, credit notes, HR documents such as pay slips, etc.

OBJECTIVE OF THESE LEGAL CONDITIONS

These conditions form a supplement to the existing contractual conditions. In the case of any contradiction between these conditions and the contractual conditions already existing between us, these conditions shall prevail.

MAKING DOCUMENTS AVAILABLE

On acceptance of these legal conditions and up to the time that you unsubscribe to the availability of the Documents via the *manage sender* module of Zoomit, we will keep the Documents at your disposal for a period of at least six months starting from the moment when we send the Document (i.e. inform the Zoomit network of the location of the Document and your identity) via Zoomit.

By acceptance of these legal conditions, you are concluding an agreement with us for permission to access Zoomit for our Documents. You can find our contact details at the top of the screen.

You accept that the Documents made available via Zoomit will no longer be dispatched via any other channel (such as on paper, by fax, or by email) unless agreed otherwise.

PROTECTION OF PERSONAL DATA

In the process of making Documents available in Zoomit, a number of personal details are processed, in particular one or more of the following: surname, first name, (pseudonym), client number, (preferred) bank, bank account number or numbers for which Zoomit may display documents, amount, statement, and more in the general transaction data that accompanies the dispatching of the documents that we forward to the home banking website of your bank via our processors.

You accept that both we and our processors may process these and any supplementary data that you submit in the Zoomit application, with the purpose of making the Documents available and controlling the access to these Documents in Zoomit, to enable the efficient completion of your payment transactions. You also accept that both we and our processors may use such personal data in aggregated form for statistical and reporting purposes.

If you also enter an email-address in the Zoomit application, you accept that we will process this data to send you additional, non-binding notification messages about Zoomit and the Documents. This does not replace the official notification, which is being done, depending on the case, electronically, via the Homebanking website of your bank, or on paper. You accept sending these notifications is facultative and shall be qualified as an obligation of means.

Making the Documents available and managing their access, involves, more concretely, the following. You accept the corresponding data processing. Where "we" or "our" appears, the above mentioned company acts as data controller:

- The banks or its processor, ISABEL NV, with registered office at 1000 Brussels, Keizerinlaan 13-15, Legal Persons Register number 0455.530.509, can register and maintain the account from their side only if you want to use Zoomit;
- We inform ISABEL and the corresponding bank that you would like us to make our Documents available electronically via the eBanking channel. We send ISABEL and the bank a list of payment transactions, that shows which transactions are linked to a Document. This list is regularly being updated. The Documents themselves are not being exchanged.

- The bank subsequently enables you, with a Zoomit button, to see that access to the Documents is possible for each transaction for which the Documents exist. A Document is always linked to a payment transaction:
 - Firstly, this can be via the transaction itself, that has already been executed through a money deposit on your account (debit) or through a domiciled payment from your account (credit);
 - Secondly, this can be through structured payment data we join to a payment demand we send to your bank, based on the account number you have told us.
- You must agree to the sender's conditions when you press the Zoomit button of a (new) sender. This is also why you must accept our terms and conditions.
- The bank or its processors will update your agreement to add us to your list as a new sender, so that you do not have to give your approval again each time.
- In a number of instances the electronic Document will then replace the paper Document, and you will of course have to save these yourself, unless we have concluded a written archiving agreement with you.
- The Documents remain stored on our servers (or those of our processors, that are in charge of the storage) during the agreed period.
- You can add additional data in the Zoomit application, such as the people to whom you want to grant access to the Documents. You can also further refine which type of document can be accessed and which type of document you would rather not grant access to on the home banking website of your bank. We are responsible for this processing.
- Finally, access monitoring will occur, whereby we together with the bank (or our processor) will verify whether the data about the transaction is the same on both sides. We and the bank warrant the user's control of the Zoomit application.
- If this verification succeeds, you will gain access to the Documents with the intention of facilitating the efficient conclusion of the payment transaction.
 - The Documents that are linked to financial transactions that have already been executed are put at your disposal during the agreed period.
 - In the other cases, with regard to the not executed payments, the concerned bank or its processor, ISABEL, presents you the payment demand of the Sender in or via your eBanking channel. The Documents are hereby linked to the payment demand.
- If the verification does not succeed, you may still be able to gain access to the Documents in another manner (eg. via the code imprinted on the paper Document). For this, it is best to consult the website www.zoomit.be.

If you do not wish to receive notifications from us or from ISABEL within the context of Zoomit direct marketing activities, via the Zoomit platform and/or your email address, you can always opt out of this yourself, provided that you send a dated request in writing to be included free of charge on the list created for this purpose.

When processing your personal data, we shall observe with the greatest care the rules of the Act of 8 December 1992 concerning the protection of personal privacy.

To the extent that we act as data controller for the processing of personal data (see the above mentioned list), we take all necessary precautions to protect personal data against loss, theft, damage and unauthorized access. You will at all times have the right to access and correct your personal data that we process. For this, you must send a written, dated request to the contact data that you see at the top of the screen.

You can also obtain more information about the manner in which your personal data is processed at this address. More information on how this occurs through the Zoomit network is available in [this document](#).

SPECIFIC PROVISIONS



Terms & Conditions – UK v1.0 default

It is possible that specific provisions of the contractual relation(s) with your supplier (Sender) may have to be adapted or are no longer applicable. More information about this is available from the Sender, whose contact information you can find at the top of this screen.